

Housing Options Help Sheet: Former Members of the Armed Forces

What you may need to do	What we may do
<ul style="list-style-type: none"> • Tell us where you have been living, and for how long? • Gain advice on rights, contact CAB / Shelter/ private solicitor 	<ul style="list-style-type: none"> • Make relevant checks with both internal and external agencies to verify your housing history and armed force connection
<ul style="list-style-type: none"> • Tell us about children or other members of the household and explain who are they staying with short and long term 	<ul style="list-style-type: none"> • General benefit advice, refer to CAB or online sources to get advice on income maximisation • Signpost to debt management charities like Step Change • Complete income and expenditure sheet
<ul style="list-style-type: none"> • You will need to tell us about the type of property you need • Look for alternative accommodation • Explore if there is any family that you could stay with • Consider access to employment and improving education 	<ul style="list-style-type: none"> • We will assess your basic housing needs • Provide advice on looking for PRA and explain Rent Deposit Scheme • Help identify potential Landlords/ Agents that are likely to assist • Explain where to look for rentals (shop windows / online/ shop windows/ social media) • Explore Lodgings if appropriate • Advise on eligibility for the Home Option scheme- there are exceptions and additional priority for some with a history in HM Armed Forces • Consider supported accommodation referral – Bromfield House • Make a referral to a specialist organisation the support ex-armed forces to provide additional support
<ul style="list-style-type: none"> • You will need to provide the contact details of any other professionals working with you such as support workers/ Mental Health? 	<ul style="list-style-type: none"> • We will advise you if we think you would benefit from additional support. We can refer to other agencies such as Peabody. • Establish any vulnerabilities (addiction, health & wellbeing)
<ul style="list-style-type: none"> • You will need to tell us about your income and expenditure and give us copies of bank statements • Complete an income and expenditure sheet • Tell us of any savings you may have • Advise us if there more debt beyond arrears if applicable 	<ul style="list-style-type: none"> • Provide general benefit advice, refer to CAB or online sources to get advice on income maximisation • Investigate sources of financial assistance for costs (Saffron Walden United Charities/ DHP/ Prevention Fund) • Establish the status of a claim for housing costs under UC or HB • Explore history of a claim for housing costs under UC or HB and maximise current claim (can any deductions for arrears / overpayment be managed better, any likelihood of underpayment?)

Useful contacts	
<ul style="list-style-type: none"> <p>• Citizens Advice Bureau (Uttlesford CAB) Web: http://www.uttlesfordcab.org.uk/ Call: 01799 618840 Email: bureau@uttlesfordcab.cabnet.org.uk</p> <p>• Civil Legal Advice (CLA) Web: www.gov.uk/civil-legal-advice Call: 0345 345 4 345</p> <p>• SSAFA UK Charity providing welfare & support for those serving in the armed forces, veterans and armed forces families Telephone: 0800 731 4880 9am – 5pm Monday to Friday, Email: cambridgeshire@ssafa.org.uk, Website: www.ssafa.org.uk</p> <p>• Royal British Legion Telephone: 0808 802 8080 from 8am to 8pm, 7 days a week, Address:, Wimbish HIVE Village Hall, Carver Barracks, Saffron Walden CB10 2YB Opening Times: Friday 10am - 12pm Third Friday of each month Outreach Location, Email: info@britishlegion.org.uk, Website: www.britishlegion.org.uk</p> <p>• Riverside Single Persons Accommodation Centre for the Ex Services, SPACES, is a housing advice and placement service for veterans. Telephone: 01748 833 797/ 01748 872 940 Email: spaces@riverside.org.uk. Website: www.riverside.org.uk</p> <p>• Universal Credit Web: gov.uk/apply-universal-credit Call: 0800 328 5644</p> <p>• Money Advice Service: Telephone: 0800 138 7777 Website: www.moneyadviceservice.org.uk, Email: enquiries@moneyadviceservice.org.uk</p> 	<ul style="list-style-type: none"> <p>• Samaritans Web: samaritans.org Call: 116 123 Email: jo@samaritans.org</p> <p>• Shelter Web: www.shelter.org.uk Call: 0808 800 4444</p> <p>• Turn2Us Web: www.turn2us.org.uk Call: Uttlesford CAB on 01799 618840</p> <p>• Step Change www.stepchange.org</p> <p>• Property Guardians usually short term lets, sometimes sharing, need to be over 21, working, non smoker, no pets, £350 deposit, usually lower rent</p> <p>• Uttlesford District Council Web: www.uttlesford.gov.uk Call: 01799 510510 Email: uconnect@uttlesford.gov.uk</p> <p>• Peabody Trust Essex Floating Support Service - Uttlesford Call: 0800 288 8883</p>