

Website – Initial report of alleged noise nuisance

Full Name:

Address:

.....

Telephone:

Email:

Exact address/location of the noise:

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What is causing the noise:

Are there specific days/times:

Duration of noise:

Frequency:

Have you spoken to the occupants of the premises about the noise? Yes No

Are you happy for us to write to the problem address?
(Your details will not be disclosed) Yes No

Do you have any supporting evidence, ie sound clips/videos? Yes No

If yes, please email them to environmentalhealth@uttlesford.gov.uk quoting the address that they refer to.

[Download Noise Diary Sheets](#)

'Nuisance' in terms of its use under the above Act causes significant and unreasonable interference with the use and enjoyment of your home. It does not cater for noise etc from every-day activities. It is greater than 'annoyance' and is much greater than detection of a noise. Nuisance law applies to 'the everyday reasonable person', and cannot cater for people with a specific sensitivity to noise.

Should the Council obtain sufficient evidence to demonstrate a statutory noise nuisance, it is required to serve the owner, occupier or person responsible for the noise a Noise Abatement Notice. Failure to comply with the requirements of the Notice is an offence.

Should your records indicate that you would be unwilling to provide evidence (e.g. written statement / court testimony) in support of any action taken by this Service, we will, unfortunately, be unable to pursue your complaint further.

Whilst court attendance is often unnecessary, this could happen as a result of an appeal to the Magistrates Court (by the person being complained of) or in the event of prosecution due to a lack of compliance with the Noise Abatement Notice.

Whilst this Service will investigate this matter further on receipt of the completed diary sheets, experience suggests that occupants sometimes do not realise that they are causing a nuisance and that it is upsetting their neighbours. Talking to your neighbour about the problem may result in a much faster resolution, and helps to promote better neighbour relations.

If this Service has not received your observation sheets within 28 days, we will assume that the nuisance has stopped or you do not wish to pursue the matter further and the case will be closed.